

Every connection matters.

Customer support that keeps your business moving.



A trusted extension of your team

Since 1959, Call Management Resources has helped businesses stay connected to their customers through answering services and call center support. We learn your industry, understand your needs, and tailor solutions that support your customers and your growth.

4 million+

Calls answered annually

12 years

Average client tenure

500+

Companies served

Support built around your business

- Live agent answering
- Overflow call support
- Attendance management
- Live call transfers
- Dispatch services
- On-call answering
- Bilingual
- Claims processing
- Virtual receptionist services
- Appointment scheduling
- Interactive voice response (IVR)
- After-hours coverage

People first. Always evolving.

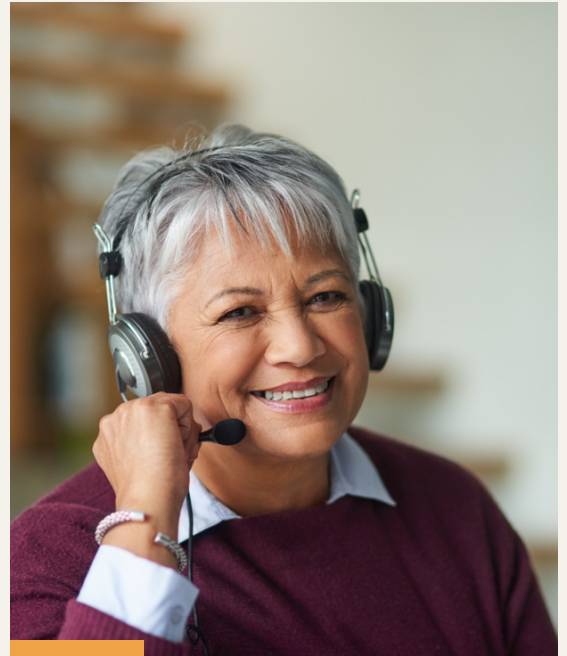
OUR MISSION

Make every interaction meaningful.

We bring together skilled people, practical tools, and technology to help our clients deliver better experiences for their customers.

OUR VISION

Keep human connection at the heart of customer service as we adapt, innovate, and embrace new ways to serve.



The values behind every conversation

We win with people

Our people are our greatest strength. Their care and expertise make the difference.

We know our stuff

Decades of experience guide thoughtful solutions and confident service.

We do the right thing

We act with honesty and transparency, earning trust with every interaction.

We keep looking ahead

We embrace change and find better ways to meet our clients' evolving needs.

Everyone has a seat

We build a culture of diversity, equity, and inclusion where people belong.

We're dedicated to your success

We give every client the attention and commitment their business deserves.

Be there when your customers need you.

Let's build the right support for your business.

(800) 475-7300 | CallCMR.com